Wouter Amersfoort

Manager for IT projects, the run, changes and service delivery

Wouter is driven by the motto "Getting things done." As manager of a project or department he is triggered by possible improvements and challenges and wants to celebrate successes. With his experience with all kind of organizations, countries and IT projects, he is able to find his way quickly in new environments. He worked in multiple industries, countries, small and large corporate companies.

To be successful this is the key; it's about spending time understanding the customer's needs, understanding the company you work for and do the job better each and every day.

He is eager to pick up your current and future challenges and wants to discuss with you, how he can unburden you.

General information

Name	: drs Wouter Amersfoort
Address	: Bodegraven, The Netherlands
Telephone	: +31(0)6 511 9 566 1
E-mail	: Wouter.Amersfoort2@gmail.com
Date of birth	: 16.02.1968
Nationality	: Dutch
Languages	: Dutch (Native), English (good), German (basic)
LinkedIn	: linkedin.com/in/wouteramersfoort
Website	: http://wamc.nl/

Strongest skills are people management (up to 25 direct reports; 18 years), Project Management (Waterfall, Prince 2, Agile; 19 years) and setup "in control" internal working procedures and change management (ITIL; 13 years). Very experienced in Business Applications; to name some: SAP Business Suite on Hana, S4/HANA, BI, Mendix and MES (Proficy, Siemens).

A responsible professional who knows a project really starts for the organization at the moment of Go-live and focused on minimal business interruptions and decent support after the Go-live. Partnering with system integrators, local and remote (f.e. Belgium, US, China, Manila, India, Brazil).

As team/project manager focused on the strengths of persons, strive to convert their talents into skills. A relator enables a working environment where engagement, openness, having fun and friendships are stimulated.

Working experience

Working experience started in 1985 combined with parttime bachelor and master's study (MBA).

2022 – now; Freelancer IT management, Project management, Interim management; SAP Business Suite on Hana and S4/HANA projects and run (IT audits, setup IT in control). Assignments: 2022.07 – now; Action; SAP Service Delivery Manager

2018 – 2022 Europool Systems; *Manager Business Applications*; heading support organization, vendor management with system integrators and Project/Program management for international SAP rollout. Project runs in Agile way. Service delivery and projects for several Business Applications.

2015 – 2018 Stahl; *Service & Delivery & Project manager*. Setup decent support organization, change governance, received and managed massive international SAP rollout.

1990 – 2015 AkzoNobel; every 3-4 year a new role; started as *project manager for IT system for commercial employees (CRM)*, followed by *SAP logistics consultant*; followed by *Lead of Application Management Supply Chain*. Last assignment *EU lead Global Appl CC and Global Tech.Appl.Man*. From be specialist to coordination, project- and line management. Active around the globe; Europe, the America's and Asia. Main applications where from SAP.

1988 – 1990 Drechtwerk; *Information consultant*, implementation of AS-400 ERP system.

1985 – 1988 Amersfoort's Veevoederfabriek; *General Employee*; production and administrative employee in family company.

Education

He graduated Business Administration (drs.) in 1995 at the Open University.

He performed several Management Trainings, like Team coaching, Multicultures, Project/Process/Program management, Talent Development, Leadership, L6S (Yellow Belt). In 2021 an Azure and MS-Devops training.

Performed several SAP Trainings for the area's he is acquainted to: SD/MM/PP/PP-PI/QM/PRO/BPC/Basis/SM/APO/BI

Personal strengths:

1. Achiever; f.e. merged 4 departments into one global team of 15 internal + 10 external members. Build up solid new team (internal, external hiring)
2. Responsibility; f.e. measure progression of team members and projects structurally with, at least monthly, meetings. Report on it and make decisions needed.
3. Activator, f.e. convert good ideas, like remove obsolete steps in working procedures, into implemented improvements.
4. Positivity, f.e. by celebrate successes and giving positive direct feedback.
5. Relator, f.e. enable a working environment where engagement, openness, having fun and friendships are stimulated.